

## **Privacy Practice Summary Policy**

## A). Conditions for Treatment

- 1. During the telehealth session, please be located in a area that is safe and provides privacy and confidentially. Please do not have anyone else in the room unless it has been discussed and agreed upon with your provider. Please do not conduct other activities while in session such as:
  - a. Driving a vehicle
  - b. Shopping
  - c. And/or receiving other services

You understand that your session may be discontinued if policy and procedures are not practiced.

- 2. Liberty Integrated Behavioral Health, LLC does not accept walk in appointments. Patients are seen by appointment only. Medications are filled **during appointments only.** If you do not show for your scheduled appointment, medication refills may not be available. It is your responsibility to call the office and discuss future appointment availability.
- 3. Sharing or selling medication is a crime. We will not tolerate any individual selling or sharing medications prescribed in this office or any other medical practice. This act is considered to be grounds for an immediate discharge without readmission possibility.
- 4. Patients are expected to adhere to the treatment plan designed and discussed with you. Each treatment plan is different. Failure to comply with your treatment plan could result in premature termination of your treatment. It is at the description of the provider on medication choices and dosing in compliance with evidence-based practice.

## B). Privacy and Release of Information

Services you receive in this office are confidential, except in the circumstances listed below:

- 1. Threats of harm to self or others
- 2. Abuse of a child, vulnerable adult, or developmentally disabled person
- 3. A court order to release information
- 4. Subpoena of treatment records by an attorney. If you do not want this information released, you must obtain a protective order from the court within fourteen (14) days.
- 5. If you will be applying your health insurance, we may be required to provide information to your health plan, including some or all of your record of treatment, in order for your carrier to pay for services. By signing the Acknowledgement of Receipt of Office Policies and Procedures form you consent to release of that information to your health plan.
- 6. Psychotherapy notes are handled separately under HIPAA and have additional protection.
- 7. If you are party to child custody litigation at any time in the future, the court may order release of information about your treatment in this office.
- 8. In some instances, as provided by the state law of Connecticut, information about your healthcare may be exchanged with other healthcare professionals involved in your treatment.
- 9. In circumstances other than these, I will not release information about your treatment without your authorization.



## C.) Ways the Practice may Use and Disclose your Information

Confidential information may be released for payment and healthcare operations only to health insurance plans and their agents and business associates of the practice. The definition of health insurance plan does not include life insurance companies, automobile insurance companies, or workers' compensation carriers. These are not covered under HIPAA Therefore, if you would like information submitted to one of these companies, an authorization will be required, unless otherwise required by state or federal law.

Communicating with You and Others Involved in Your Care. This practice may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. In certain situations, we may share information about you with a friend or

family member who is involved in your care or payment for your care unless you have requested that such disclosures not occur, and we have agreed. Information disclosed will be directly relevant to such person's involvement with your care or payment related to your care. Whenever possible, this person will be identified by you. However, in emergencies or other situations in which you are unable to indicate your preference, we may need to share information about you with other individuals or organizations to coordinate your care or notify your family.

- 1. **As Required by Law:** This office will disclose information about you when required to do so by federals state or local law. For example, we may release information about you in response to a valid court subpoena.
- 2. **Health Oversight Activities:** This office may disclose information to a health oversight agency for activities authorized by law. These oversight activities include, for example: audits, investigations, inspections, and licensure. These activities are necessary for the government to monitor the healthcare system, government programs, and compliance with civil rights laws
- 3. For Judicial or Administrative Proceedings: If you are involved in a court proceeding and a request is made for information about the professional services that you have received within my practice and the records thereof such information may be privileged under state law, and we will not release information without the written authorization of you or your legal representative, or in instance of issuance. This may also be the case in the instance of a court subpoena requiring provision of such information of which you have been properly notified and in response to which you have not opposed the court subpoena within the legally specified format and timeframe, or in the instance of the issuance of a court order compelling me to provide Protected Health Information (PHI). This privilege does not apply when you are being evaluated for a third party or where the evaluation is court-ordered. You will be informed in advance if this is the case



- 4. **To Avert Serious Threat to Health or Safety:** This office may disclose your confidential mental health information to any person without authorization if we believe reasonably that disclosure will avoid or minimize imminent danger to your health or safety, or the health or safety of any other individual. These disclosures may be to law enforcement officials to respond to a violent crime or to protect the target of a violent crime. For example, threat of harming another individual may be reported to appropriate authorities.
- 5. **Law Enforcement:** This office may release information about you if asked to do so by a law enforcement official:
  - a. In response to a court order, subpoena, warrant, summons, or similar process
  - b. To identify or locate a suspect's fugitive, material witness, or missing person
  - c. If you are suspected to be a victim of a crime, generally with your permission
  - d. About a death we believe may be the result of criminal conduct
  - e. About criminal conduct at the hospital
  - f. In emergency circumstances, to report crime; the location of the crime or victims or the identity, description or location of the person who committed the crime.